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- \* Turn-around times of less than a one day can be arranged for, depending on the availability of stock and resources. The job will always be done as soon as possible!
- \* Unless with prior arrangement, payment terms are 55% deposit on receipt of order. Balance will be payable on collection or delivery of order. Payments can be made by cash or via EFT.
- \* Please contact us if an alternative arrangement for paying is required.
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- \* For CD & DVD ROM products, valid licensing documentation on a valid letterhead will be required.
- \* The "Black text only" printing option is for an black ink coverage of less than 40%.
- \* The master disk/data supplied by the client, will be duplicated as is; we do not accept responsibility for any errors on the the master data/disk. If so needed, we can provide limited mastering, authoring, etc. services.
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Although the best possible care will be taken, Dupedia Productions cannot be held responsible for any damage to Master disks, VHS tapes, mini-DV tapes, audio cassettes, vinyl records, etc. supplied to duplicate or convert.
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